

## SKYGEN USA Quick Contact Reference

Provider Web Portal: Online, All the Time

[www.provider.MDhealthysmiles.com](http://www.provider.MDhealthysmiles.com)

### Provider Services

844-275-8753

Email: [providerservices@skygenusa.com](mailto:providerservices@skygenusa.com)

### Provider Web Portal

855-434-9239

Email: [providerportal@skygenusa.com](mailto:providerportal@skygenusa.com)

### Electronic Funds Transfer

Fax: 262-721-0722

Email: [providerservices@skygenusa.com](mailto:providerservices@skygenusa.com)

### Grievance and Appeals

844-275-8753

### Fraud & Abuse Hotline

877-378-5292

To contact one of our Maryland Field representatives to arrange an onsite visit, please reach out to Patty Kotlarek or Latia Mitchner based on the specific county you practice in:

#### Patricia Kotlarek

[patricia.kotlarek@skygenusa.com](mailto:patricia.kotlarek@skygenusa.com)

#### Latia Mitchner

[latia.mitchner@skygenusa.com](mailto:latia.mitchner@skygenusa.com)

Allegany  
Anne Arundel (except Laurel)  
Baltimore  
Carroll  
Cecil  
Frederick  
Garrett  
Hartford  
Howard (except Laurel & Fulton)  
Washington

Anne Arundel (Laurel only)  
Calvert  
Caroline  
Charles  
Dorchester  
Howard (Laurel and Fulton only)  
Kent  
Montgomery  
Prince George's  
Queen Anne's

Somerset  
St. Mary's  
Talbot  
Wicomico  
Worcester