



DEPARTMENT OF HEALTH

Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Robert R. Neall, Secretary

To: Maryland Medicaid Non-Emergency Medical Transportation (NEMT) Grant Managers

From: Simone Bratton, Chief
Community Support Services

Re: COVID-19 NEMT Memo Guidance No. 5

Date: April 16, 2020

This guidance is to clarify the application of NEMT Policy pertaining to COVID-19 Nursing Home Transfers (Policy #: 10.09.19.04(A)(2), and [COMAR 10.09.19.05 \(G\)](#)). Grantees and providers are to continue providing services as previously outlined in COVID-19 related NEMT Guidance's No. 1, 2, 3, and 4. You can view the guidance at mmcp.health.maryland.gov > Medicaid COVID-19 Provider Updates.

[Guidance #1 \(March 18, 2020\)](#)

[Guidance #2 \(March 24, 2020\)](#)

[Guidance #3 \(March 30, 2020\)](#)

[Guidance #4 \(April 9, 2020\)](#)

As Secretary Neall has established [Directive and Order Regarding Establishment of Response Teams](#) on April 13, 2020, the Maryland Medicaid NEMT Program is to consider requests to transfer qualified and eligible Maryland Medicaid participants from one facility to another for the purpose of COVID-19 containment as medically necessary.

The transfer of Maryland Medicaid participants to a parallel level of care due to sending facility surge capacity at Acute Care Facilities shall be treated as medically necessary and covered under [COMAR 10.09.19.04 \(A\)](#). Any questions or additional clarification may be forwarded to simone.bratton@maryland.gov or john.pelton@maryland.gov.