To: Maryland Medicaid Non-Emergency Medical Transportation (NEMT) Grant Managers

From: Simone Bratton, Chief
Community Support Services

Re: COVID-19 NEMT Memo Guidance No. 5

Date: April 16, 2020

This guidance is to clarify the application of NEMT Policy pertaining to COVID-19 Nursing Home Transfers (Policy #: 10.09.19.04(A)(2), and COMAR 10.09.19.05 (G)). Grantees and providers are to continue providing services as previously outlined in COVID-19 related NEMT Guidance’s No. 1, 2, 3, and 4. You can view the guidance at mmcp.health.maryland.gov > Medicaid COVID-19 Provider Updates.

Guidance #1 (March 18, 2020)
Guidance #2 (March 24, 2020)
Guidance #3 (March 30, 2020)
Guidance #4 (April 9, 2020)

As Secretary Neall has established Directive and Order Regarding Establishment of Response Teams on April 13, 2020, the Maryland Medicaid NEMT Program is to consider requests to transfer qualified and eligible Maryland Medicaid participants from one facility to another for the purpose of COVID-19 containment as medically necessary.

The transfer of Maryland Medicaid participants to a parallel level of care due to sending facility surge capacity at Acute Care Facilities shall be treated as medically necessary and covered under COMAR 10.09.19.04 (A). Any questions or additional clarification may be forwarded to simone.bratton@maryland.gov or john.pelton@maryland.gov.