



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Robert R. Neall, Secretary

Provider Alert
Follow-up Guidance on Temporary Telehealth Services
May 6, 2020

On April 9, the Maryland Department of Health (MDH) released [guidance for use of telephonic and electronic means of communication in lieu of face-to-face for direct care workers contract during COVID-19](#).¹ This guidance was effective as of April 2, 2020.

As our provider partners respond with clarifying questions to this temporary guidance, the Medicaid Program is releasing this document to provide further information. Specifically, Skilled Nursing Home Health Agencies are allowed to provide the initial assessment and nurse monitoring services through telehealth either through real-time audio-visual or audio only technology. Agencies should follow the same guidance that was provided for Residential Service Agencies and other providers for providing those services telephonically.

¹ https://mmcp.health.maryland.gov/Medicaid%20COVID19/14_04.09.2020%20-%20COVID-19%2014_Waiver%20Program%20Telehealth%20and%20Telephonic%20Guidance_rev-%20Final.pdf