

2. Health Home Accreditation

Please check the appropriate box regarding the status of your organization's Health Home accreditation. All Health Home sites must obtain accreditation.

- Provider currently has the Commission on Accreditation of Rehabilitation Facilities' (CARF) Health Home accreditation for all sites offering Health Home services. Please attach a copy of the CARF certificate documenting all programs and sites accredited.

Date Issued: _____ Expiration Date: _____

- Provider is in process of obtaining CARF Health Home certification. Attach the Letter of Intent to Survey received from CARF.
- Provider is currently accredited by The Joint Commission and attests they will apply for Health Home accreditation when it becomes available in January 2014. Please attach a copy of current accreditation or Intent to Survey.

Date Issued: _____ Expiration Date: _____

3. Consortium:

Will this application include a consortium agreement with another agency?

- Yes No

If yes, sections 4b through 5 may be submitted jointly, with an additional Consortium Addendum submitted as well

4. Health Home Staffing:

A. What is your organization's current number of Medicaid enrollees engaged in PRP, MT, or OTP services?

B. Based on this Medicaid enrollment number, please provide the required staffing levels your organization will maintain for the following Health Home positions. Review the attached application instructions for an explanation of how to determine staff levels required for a given enrollment number.

1) Health Home Director: _____

2) Health Home Care Manager: _____

3) Physician or Nurse Practitioner Consultant: _____

4) Administrative support staff: _____

C. Provide the job descriptions that will be used to recruit the Health Home staff, including the qualifications and responsibilities of each position:

1) Health Home Director:

2) Health Home Care Manager:

3) Physician or Nurse Practitioner Consultant:

4) Administrative support staff:

5. Health Home Provider Standards:

Describe the systems and protocols your Health Home will use to meet each of the core service requirements and functional components. The detailed description should include the staff performing the tasks, process, procedure, and outcome evaluation.

1) Provide quality-driven, cost-effective, culturally appropriate, and person- and family-centered Health Home services:

2) Coordinate and provide access to high-quality health care services informed by evidence-based clinical practice guidelines:

3) Coordinate and provide access to preventive and health promotion services, including prevention of mental illness and substance use disorders:

4) Coordinate and provide access to mental health and substance abuse services:

5) Coordinate and provide access to comprehensive care management:

6) Coordinate and provide access to care coordination:

7) Coordinate and provide access to transitional care across settings (transitional care includes appropriate follow-up from inpatient to other settings, such as participation in discharge planning and facilitating transfer from a pediatric to an adult system of care):

8) Coordinate and provide access to chronic disease management, including self-management support to individuals and their families:

9) Coordinate and provide access to individual and family supports, including referral to community, social support, and recovery services

10) Coordinate and provide access to long-term care supports and services:

11) Develop a person-centered care plan for each enrollee that coordinates and integrates all of his or her clinical and non-clinical health-care related needs and services:

12) Demonstrate a capacity to use HIT to link services, facilitate communication among team members and between the health team and individual and family caregivers, and provide feedback to practices, as feasible and appropriate:

13) Establish a continuous quality improvement program, and collect and report on data that permits an evaluation of increased coordination of care and chronic disease management on individual-level clinical outcomes, experience of care outcomes, and quality of care outcomes at the population level:

6. **Health Information Technology:**

A. Please answer the following questions regarding your organization's health information technology (HIT) capabilities:

1) Please describe your HIT capacity, if any, including but not limited to EHR and electronic care management tools.

2) Your organization is required to enroll with the Chesapeake Regional Information System for our Patients (CRISP) Encounter Notification System to receive alerts of patient admissions, discharges, or transfers in a hospital or emergency department setting?

Attach a copy of the email received from CRISP confirming you have initiated the registration process.

7. **Attestations:**

Health Home applicants must attest to the following:

1) Health Home services will include coordination of care and services post critical events (such as emergency department use, hospital inpatient admission, and hospital inpatient discharge).

Yes No

2) Health Home services will include language access/translation capability.

Yes No

3) Health Homes will offer 24 hour, 7 days a week on call and crisis intervention services by telephone.

Yes No

