



Maryland Department of Health and Mental Hygiene

201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – John M. Colmers, Secretary

\*\*\*\*\* REMINDER: NPI DEADLINES \*\*\*\*\*

- Effective **March 1 – 14<sup>th</sup>**, 837 electronic claims submitted without a NPI on Pay-To provider loop will suspend with a **970-exception** for two weeks. The “970” and other NPI related exceptions will appear on the paper remittance advice beginning March 8, 2008.
- Claims suspended for a 970-exception that are submitted March 1<sup>st</sup> – 7<sup>th</sup> will be released for March 22<sup>nd</sup> payment.
- Claims suspended for 970-exception that are submitted March 8<sup>th</sup> – 14<sup>th</sup> will be released for March 29<sup>th</sup> payment.

**CLAIMS SUSPENDED FOR A 970-EXCEPTION FROM MARCH 1-14<sup>th</sup> DO NOT NEED TO BE RESUBMITTED.**

- Effective **March 14, 2008 3:00pm** 837 electronic claims submitted without an NPI on Pay-To provider loop will **DENY** with a 970-exception
- Ongoing efforts will continue for outreach to providers to get them to send accurate NPI's that will crosswalk to a Medicaid provider legacy ID on our provider file. Validation of NPI/Legacy will be performed for all provider identifiers to ensure accuracy of NPI/Legacy crosswalk.
- Atypical providers that have not obtained an NPI, should report their Medicaid legacy provider number prefixed with a “5” in the NPI Pay-to Provider loop for all 837 electronic claim submissions.
- Effective **May 23, 2008** a valid NPI is **required** on all provider identifiers.

**NPI/Legacy crosswalk validation:**

For 837 electronic claims, providers will begin to see other NPI related EOB codes on paper remittance advices. These EOB codes will appear as **WARNINGS** until May 23, 2008.

<b><u>EOB</u></b>	<b><u>Description</u></b>
971	NPI NUMBER INVALID FOR PAY TO PROVIDER
972	NPI MATCHES TO MULTIPLE MEDICAID PAY TO PROVIDER NUMBERS
973	COMBINATION NPI/LEGACY MISMATCH FOR PAY TO PROVIDER
974	NUMBER MISSING FOR RENDERING, REFERRING OR FACILITY PROVIDER
975	NUMBER INVALID FOR RENDERING, REFERRING OR FACILITY PROVIDER

837 electronic claims **must** include **NPI and Medicaid legacy numbers** for billing, pay-to, and rendering provider identifiers. Providers should continue to submit the referring, attending, and operating physician NPI and Medicaid Legacy provider number where applicable.

