To: Nursing Home Administrators

From: Mark A. Leeds, Director
Long Term Services and Supports Administration
Office of Health Services

Note: Please ensure that appropriate staff members in your organization are informed of the contents of this memorandum.

Re: 2018 Nursing Home Pay-for-Performance Scores

The purpose of this transmittal is to provide nursing facilities in Maryland with the 2018 pay-for-performance (P4P) results.

In accordance with legislation authorizing the Nursing Facility Quality Assessment, a portion of the revenue generated by the assessment is to be distributed to nursing facilities based on accountability measures that indicate quality care or a commitment to quality of care. The P4P model was developed in collaboration with stakeholders and quality measures used in the rankings are determined using the following:

- Maryland Health Care Commission Family Satisfaction Survey (40%)
- Staffing Levels and Staff Stability in Nursing Facilities (40%)
- MDS Quality Indicators (16%)
- Employment of Infection Control Professional (2%)
- Staff Immunizations (2%)

Per legislation, continuing care retirement communities and facilities with fewer than 45 beds are not subject to the quality assessment and, consequently, are not eligible for participation in P4P. Facilities that meet the following criteria during the 1-year period ending March 31, 2018 are excluded from P4P:

- Identified by the federal Centers for Medicare and Medicaid Services as a special focus facility;
- Denied payment for new admissions by the Department; or
- Identified by the Department as delivering substandard quality of care.

Under the current model, the highest scoring facilities representing 35 percent of the eligible days of care, receive a quality incentive payment. In addition, facilities that do not receive a P4P incentive payment, but whose scores have improved from the previous year, are eligible for pay-for-improvement.

Each Medicaid-enrolled nursing facility will receive an enclosure with this transmittal indicating its eligibility for P4P or pay-for-improvement. Eligible providers will receive a score on each of the quality measures, a total score, rank among eligible facilities and a projected award. Data are scored for facilities that are not eligible for P4P in order to provide performance feedback. The highest scoring facilities, representing 35 percent of the eligible days of care, will receive quality incentive payments within a payment range of $2.55 to $5.09 per Medicaid patient day. Pay-for-improvement amounts range from $0.61 to $1.21 per Medicaid patient day. These ranges will vary from year to year. In total, approximately $6.4 million will be distributed between the P4P and pay-for-improvement programs.

Providers have 30 days from the date of this transmittal to review results. Please note that supplemental data cannot be submitted for inclusion in the P4P results. All P4P scores are based on data previously submitted to, and accepted by, the Department by each provider.

If there are errors in the calculation of P4P results that require significant modifications to scoring or the award, an additional 30-day review period will be given to providers.

Comments regarding this transmittal may be directed to Eric Saber at 410-767-1458 or by e-mail (preferred) to eric.saber@maryland.gov.

Enclosures

cc: Nursing Home Liaison Committee
Guide to Pay-For-Performance and Pay-For-Improvement Scoring

Overall: Your facility's overall rank (including facilities not eligible for P4P)
P4P Pay: Your facility's P4P rank (only those facilities eligible for P4P dollars)
Improve: Your facility's improvement rank (only those facilities receiving P4I dollars)
Total Days: Total days as reported in your facility's most recent cost report
Medicaid Days: Total MA days (including hospice) as reported in your facility's most recent cost report
%MA: Percent of MA days compared to the total days

I. Staffing Measures
   From wage survey (Total points available = 40)
   A. Staffing level: Staffing levels based on wage survey
      Goal Hours: Your facility's goal nursing hours based on acuity (per resident per day)
      Actual Hours: Your facility's nursing hours on the wage survey (per resident per day)
      Benchmark: Minimum score to receive full points
      Score: Your facility's score
      Cut-Off: Lowest score to receive points
      Points: Out of 20 (each)
   B. Staffing Stability (%>2Yrs): Percent of hours worked by nursing staff that have worked at the facility for > 2 years

II. MHCC Survey
    Maryland Health Care Commission's (MHCC) resident satisfaction survey (conducted annually)
    (Total points available = 40)
    Benchmark: Minimum score to receive full points
    Score: Your facility's score
    Cut-Off: Lowest score to receive points
    Points: Total points available in A. and B. = 10; Total points available in C.-G. = 4.

III. MDS Outcomes
     MDS data collected through MDS submission to CMS and Maryland's Office of Health Care
     Quality (Total points available = 16)
     Benchmark: Minimum score to receive full points
     Score: Your facility's score
     Cut-Off: Lowest score to receive points
     Points: Out of 16 (each outcome measure maximum = 2.667)

IV. Other
    MHCC survey completed by each facility and submitted to MHCC (Total points available = 4)
    Staff Innoculation Points: Out of 2 (>80% receives 2 points; <80% receives 0)
    Infection Control Points: Out of 2 (one point for having a trained IC professional; one point for certain # hours worked: 35+ hours in facilities >=200 beds, 15+ hours in facilities <200 beds)

V. Improvement
   This year: Total points this year
   Last Year: Total points last year
   Difference: This year minus last year
   Benchmark: Highest improvement in P4I
   Score: Your facility's score (difference)*
   Cut-Off: Lowest improvement in P4I being awarded

VI. Overall Result
    Benchmark: Highest score
    Score: Your facility's score
    Cut-Off: Minimum score to receive a P4P or P4I award
    $/MA Day: Your facility's rate per day paid for P4P or P4I
    Total $: Your facility's award

* Your facility will not receive an Improvement score or award if you are receiving an award for Performance.