Brand Cymbalta® Is To Be Dispensed (DAW6) Over Its Generic

The purpose of this Advisory is to alert you that effective Thursday, December 19, 2013, all prescriptions for Cymbalta® are to be dispensed using the branded product instead of the generic (duloxetine delayed-release capsules). Claims for Cymbalta® must be submitted with DAW 6 and will be priced appropriately. Claims for Cymbalta® with any other DAW code will reject. A DHMH Medwatch form will not be required, however since Cymbalta is currently non-preferred, a PDL Prior Authorization request may be required. Effective January 1, 2014, Cymbalta® will become a preferred drug on the Preferred Drug List (PDL) and will not require a PDL Prior Authorization.

If any problems are encountered during the on-line claim adjudication, please contact the Xerox 24-hour Help Desk at 800-932-3918 for additional system overrides related to the use of the correct DAW code (for example, if the member has primary insurance).