Maryland Medicaid Program – Planned System Upgrade

This notice is to inform you that the Point-of-Sale system for Maryland Medicaid will be unavailable from 6pm Saturday April 16, 2005 until 12pm Sunday April 17, 2005 due to a system upgrade.

During this time period we are asking providers who are in need of assistance to refer to the following information:

- First Health technical call center will be available to provide assistance at 1-800-884-3238
- For eligibility verification, please use the EVS system at:
  - Baltimore area (410) 333-3020
  - Baltimore area (410) 333-3021
  - Toll free (800) 492-2134
- For drug coverage, please refer to the departments website at http://www.dhmh.state.md.us/mma/mpap/druglist.html or to http://mdmedicaidrx.fhsc.com/

All providers should be able to begin submitting claims in the system on the afternoon of Sunday April 17, 2005.

We regret any inconvenience this may cause.